



NC Department of Health and Human Services

NCOEMS Chief 101

LOGISTICS

March 6, 2019



Chief 101 Program Goal

- The goal of this program is to provide information and resource materials to current and future EMS & Rescue Squad Chiefs, administrators, managers, leaders, and officers regarding the various aspects, concepts, resources, regulations and complexities involving the administration, operations and organization of North Carolina EMS agencies and departments.
- The program consist of several topic areas but is not intended to be all inclusive of all aspects of EMS management and administration.



Vehicle Inspections

Inspections are conducted in accordance to the North Carolina Administrative Code

NCAC	TYPE OF VEHICLE
10A NCAC 13P .0207	Ground Ambulance
10A NCAC 13P .0208	Convalescent
10A NCAC 13P .0209	Air Medical
10A NCAC 13P .0213	Non-Transport
10A NCAC 13P .0217	Medical Ambulance Bus
10A NCAC 13P .0218	Specialty Care
10A NCAC 13P .0218	Pediatric Specialty Care



Vehicle Inspections

Permitting Inspections

Performed every two (2) years are normally scheduled by the Regional Specialist with the Agency or System Administrator.

Compliance Inspections

Spot Inspections: Unannounced (full) inspections that are randomly performed by Regional Specialists at any time.

**System Administrators may also perform Spot Inspections on any Agency vehicles within their system.*

Ramp Inspections: Unannounced inspections (normally performed at hospitals and/or medical facilities) looking primarily for mandatory items.

- **Can become full inspections at the discretion of the Regional Specialist.*



Vehicle Inspections

- **Vehicle Inspection Reports (VIRs):**
 - Can be found on the NCEMS website at www.NCEMS.org (Forms and Applications)
 - Choose the appropriate VIR for the vehicle
 - Missing a Mandatory Item listed on the VIR will result in automatic failure. This may also result in Summary Suspension and/or refusal of a permit.



VEHICLE PERMITS

OLD PERMIT



NEW PERMIT



10A NCAC 13P .0234

10A NCAC 13P .0224 GROUND AMBULANCE VEHICLE MANUFACTURING STANDARDS

- (a) In addition to the terms defined in Rule .0102 of this Subchapter, the following definitions apply to this Rule:
- (1) "Remounted" means a ground ambulance patient compartment module that has been removed from its original chassis and mounted onto a different chassis.
 - (2) "Refurbished" means upgrading or repairing an existing ground ambulance patient care module or chassis that may not involve replacement of the chassis.
- (b) "Ground ambulances" as defined in Rule .0102 of this Subchapter manufactured after July 1, 2018, that are based and operated in North Carolina shall meet one of the following manufacturing standards:
- (1) the Commission on Accreditation of Ambulance Services (CAAS) "Ground Vehicle Standard for Ambulances" (GVS - v.1.0), which is incorporated herein by reference including all subsequent amendments and editions. This document is available online at no cost at www.groundvehiclestandard.org; or
 - (2) the National Fire Protection Association (NFPA) 1917-2016 "Standard for Automotive Ambulances," which is incorporated herein by reference including all subsequent amendments and editions. This document is available for purchase online at www.nfpa.org for a cost of fifty-two dollars (\$52.00).
- (c) The following shall be exempt from the criteria set forth in Paragraph (b) of this Rule:
- (1) ambulances owned and operated by an agency of the United States government;
 - (2) ambulances manufactured prior to July 1, 2018;
 - (3) "convalescent ambulances" as defined in Rule .0102 of this Subchapter;
 - (4) remounted or refurbished ambulances; or
 - (5) Medical Ambulance/Evacuation/Bus as set forth in Rule .0217 of this Section.
- (d) Effective July 1, 2018, the National Highway Traffic Safety Administration (NHTSA) KKK-A-1822F-Ambulance Manufacturing Standard shall no longer meet the manufacturing standards for new ground ambulances as set forth in Paragraph (b) of the Rule.
- (e) Ground ambulances that do not meet the criteria set forth in this Rule shall be ineligible for permitting as set forth in Rule .0211 of this Section.

*History Note: Authority G.S. 131E-156; 131E-157; 143-508(d)(8);
Eff. January 1, 2018.*



ADDING NEW VEHICLES

- **How to add a new vehicle to the Agency CIS Profile:**
 - Go to your Agency profile and scroll down to Vehicles.
 - On the upper (R) click on Create.
 - Enter all information requested.
 - Height and Length is the interior dimensions of the patient compartment.
 - **Manufacturer is chassis make: Ford, Chevy, International.....**
 - **Box year and Box Manufacturer: AEV, Wheeled Coach, Horton, Osage....**
 - Use Type: Ground, Non-Transport, Air....., Type I, II, III
 - Vehicle Status should be Inspection Pending. Notify your Regional Specialist and advise you have added a new unit when ready for inspection.
 - Click Save and the vehicle will now show in your profile.
 - *Notify your Regional Specialist to advise you have added a new unit*



FAQs for Logistics

What if I have a “new” vehicle that cannot be inspected by OEMS right away?

- Temporary Permits can be granted by your Regional Logistics Specialist provided that the OEMS permitting inspection will be delayed.
- Temporary Permits are valid for ten (10) days from the date of issuance.
- In the event of a *loaner ambulance*, contact your Regional Specialist for details.
 - ****Temporary Permits will be granted at the discretion of the Regional Specialist. Please allow several days for processing the request.***



FAQs for Logistics

- **How can I get a Temporary Ambulance Permit?**
- A Temporary Permit Request Form can be obtained from your Regional Logistics Specialist or OEMS office.
- Complete the request form and have signed by the Agency representative.
- Enter your vehicle information in the Agency Continuum profile with the status showing **“Inspection Pending”**
- Email or fax the completed request form to your Regional Logistics Specialist for approval.



FAQs for Logistics

How do I change the status of Agency units in Continuum?

- Log into your Agency page.
- Under “Vehicles” click on the VIN number of the vehicle you wish to change.
- In the upper (R) corner, click on the wrench
- Select Edit to change a unit number or make corrections or Change Status to update the status of the unit as In Service, Not in Service, or Retired. Select the appropriate option and save.
- ****Vehicles that are out for routine maintenance can remain as “in service”, however; vehicles that will be out of service for an extended time need to show as “not in service”***



FAQs for Logistics

- **When/How do I retire a vehicle?**

- When a vehicle is no longer in use, whether it has been sold, remounted, salvaged or changing roles (supply unit, training, admin vehicle) the unit can be retired.
- Once a vehicle is “Retired”, it is removed from your agency profile.
-
- Log into your Agency profile and go to vehicles.
- Scroll to vehicle and click on the VIN, click on the wrench in the upper (R) corner and select “Change Status”.
- Select “Retired” and list reason in the box below.
- ****Once a vehicle has been retired it is removed from the Agency profile and can only be placed back in service by your Regional Logistics Specialist.***



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FAQs for Logistics

Where can I find completed inspection forms for my vehicles?

- Completed inspection forms can be found in your Agency CIS profile.
 - Find the vehicle and select “view”.
 - Under “current permit”, click “view”.
 - You have the option to print a copy of the inspection.



FAQs for Logistics

Do QRVs require OEMS inspection?

- QRVs are only inspected at the ALS level by OEMS. First Responder and EMT-B level QRVs are regulated by the System, Agency, and Medical Director as to what equipment they are allowed to carry and use.
- Inspections for non-transport/MIHC units (community paramedic) will be required in the future. Units used for dual purposes, such as QRV/MIHC will be inspected according to the non-transport VIR.



FAQs for Logistics

How do I add/delete personnel from Agency roster?

- Log into Continuum and go to your Agency page.
- Under the Contacts, upper right, click on roster.
- To Delete personnel, find the person, click on the wrench and select “Remove from Agency”
- To Add, select add in the upper (R) corner. A search box will come up and you can search by P# or name. Select, complete required fields and save. Click back to roster to confirm person was added.



Updated Vehicle Inspection Reports (VIR)

The NC Office of Emergency Medical Services has been working over the past year to update the Vehicle Inspection Reports (VIR) used for vehicle permitting and compliance inspections to comply with the updated NCCEP equipment list. With the updates, there are some changes that you will notice from the previous VIRs.

- Notable changes are as follows:
- Provider Level specific VIR's include: Paramedic, AEMT, EMT, Paramedic Non-transport, AEMT Non-transport, Convalescent, Ambulance Bus and Water.
- More Mandatory (Automatic Failure) Items.



Updated Vehicle Inspection Reports (VIR)

Notable Changes (*continued*):

- Required Items will be a 15 point deduction each. Missing more than two (2) required items will result in a Failed Inspection.
- CASS or NFPA Ambulance Standards. Applies to any new constructed ambulance effective July 1, 2018 (10A NCAC 13P .0224)
- Endotracheal Tube Introducer (Adult and Ped)
- N95 Mask removed.
- Meconium Aspirator removed.



Contact Information

Logistics Specialists:

- **Vacant - Central Regional Office**
(919) 855-4683
- **Paul Allen – Eastern Regional Office**
(252) 355-9026
paul.allen@dhhs.nc.gov
- **Justin Bowers – Western Regional Office**
(828) 466-5548
justin.bowers@dhhs.nc.gov





QUESTIONS?